



PERTH STADIUM

ED SHEERAN ÷ WORLD TOUR FREQUENTLY ASKED QUESTIONS

PERTH STADIUM

FRIDAY 2 MARCH & SATURDAY 3 MARCH 2018

GENERAL

- **WHERE IS PERTH STADIUM?**

Perth Stadium is located on the Burswood Peninsula, 4kms east of the Perth CBD.
For information on Perth Stadium please visit www.perthstadium.com.au
To view the seating map for the Ed Sheeran ÷ World Tour [click here](#).

- **WHAT ARE THE KEY TIMINGS?**

Timings are to be confirmed. An update will be provided as soon as available.

TICKETING

- **HOW DO I PURCHASE TICKETS?**

Visit www.ticketmaster.com.au or phone 136 100

- **WHAT IS THE TICKET LIMIT?**

Pre-sale is limited to four (4) tickets per transaction.
General Public is limited to six (6) tickets per transaction.

- **WHEN ARE TICKETS ON SALE?**

An additional 15,000 tickets to the Friday, 2 March are going on sale.

- Frontier Members Pre-sale Thursday, 7 September at 3pm (WST)
- General Public Monday, 11 September at 1pm (WST)

- **WHAT ARE THE TICKET CATEGORIES AND PRICING?**

- A Reserved Seating – \$166.34
- GA Front (Standing) – \$166.34
- B Reserved Seating - \$105.20
- GA Rear (Standing) - \$105.20
- C Reserved Seating - \$74.64

- **WHAT DOES THE SEATING MAP LOOK LIKE?**

[Click here](#) for Ed Sheeran ÷ World Tour seating maps for Friday 2 March and Saturday 3 March 2018.
[Click here](#) for photos of the seating bowl.

- **WHAT IS THE FLOOR – GA FRONT & GA REAR STANDING AREA?**

The GA area is located on the Stadium Arena. This area will be a general admission standing area.

- **WHERE ARE THE RESERVED SEATING AREAS?**

The Reserved Seating Areas are located with the Stadium seating bowl.
All seats within the seating bowl are reserved seating.

- **WHAT ARE THE SEATING BOWL LEVELS?**

Level 1 is the lower seating bowl tier from Aisles 101 -150.
Level 3 is the mid seating bowl tier from Aisles 301 – 354.
Level 5 is the upper seating bowl tier from Aisles 501 – 550.

- **CAN I SELECT MY SEATS?**

The Ticketmaster website works on a "best available" seating system. This means that at the time you make your ticket request, the best available seats will be offered to you . If you are booking via the Ticketmaster Call Centre or a Ticketmaster agency, subject to availability and demand, you can request a specific seating location. However, as demand for tickets is expected to be very high, it is unlikely that you will obtain the specific seating that you request. We recommend that you ask for a best available ticket offer.

- **WHEN WILL MY TICKETS BE PRINTED / DELIVERED?**

Tickets for the show will be printed in late January 2018. Further details will be provided closer to the date.

- **WHAT ARE THE AGE RESTRICTIONS?**

All patrons must have a valid ticket for entry to the event.
Patrons wishing to access the GA Front & GA Rear Standing areas on the arena must be 10 and over.

- **WILL THERE BE PASSOUTS?**

Pass outs WILL NOT be permitted once you have entered Perth Stadium.

- **HOW DO I PURCHASE PREMIUM PACKAGES / SEATS?**

Visit www.perthstadium.com.au for all Premium Packages and Ticketing options.

- **IS IT SAFE TO BUY TICKETS FROM SCALPERS OR NON AUTHORISED TICKETING SELLERS? WILL MY TICKET BE VALID FOR THE SHOW?**

The selling of tickets via non-authorized sellers is a breach of the conditions of sale of that ticket and those doing so are knowingly breaching this policy. Ticketmaster and Perth Stadium recommend that you do not buy tickets from unauthorised sellers. The promoter and the venue have the right to refuse your entry.

- **I'VE LOST MY TICKET – CAN I REPLACE IT?**

Yes, please contact Ticketmaster on 136 100 for information on lost or damaged tickets.

- **MY TICKET HAS BEEN STOLEN, WHAT CAN I DO?**

Please contact Ticketmaster on 136 100 for information on stolen tickets.

VENUE & EVENT INFORMATION

- **WILL MY BAG BE CHECKED?**

Yes. Security checks will be carried out on bags. To help avoid delays, it's best to leave your bag at home if you can.

- **WILL OTHER PATRON SECURITY CHECKS BE CONDUCTED?**

Security staff may ask patrons to submit to a pat-down search and wandling to ensure illegal or prohibited items are not brought into the venue. Refusal by a patron to comply with a search request may result in the patron not being admitted into the Stadium for the concert.

- **WHERE CAN I GET SOME FURTHER INFORMATION REGARDING ACCESSIBILITY REQUIREMENTS?**

Patrons are advised to call 08 6147 2015 to develop suitable arrangements.

- **WILL THE CONCERT PROCEED WITH WET WEATHER?**

Yes. We play rain, hail or shine! This would only change if artist or public safety becomes an issue.

- **WILL THERE BE FOOD AND DRINK AVAILABLE TO PURCHASE?**

Yes, food and beverage facilities will be available throughout the Stadium.

Patrons are also permitted to bring in food and non alcoholic beverages into the venue for their personal consumption.

- **WHERE ARE THE MEETING POINT LOCATIONS?**

There are no designated meeting point locations. Please use the Gate number printed on your ticket as a meeting point.

- **ARE CLOAKING FACILITIES AVAILABLE?**

A limited cloaking service will be available for small items only. We recommend you leave bags and other large items at home so you don't get held up coming into the Stadium.

- **FIRST AID & MEDICAL ASSISTANCE**

Medical crews will be present inside the Stadium to attend to any problems, no matter how big or small. Please see Stadium staff for assistance.

- **IS THE STADIUM A SMOKE FREE VENUE?**

Yes. Smoking internal to the Stadium is not permitted. Designated smoking areas are available. For directions to these designated smoking areas, please see a Perth Stadium staff member.

GETTING TO PERTH STADIUM

- **HOW DO I GET TO THE ED SHEERAN CONCERT AT PERTH STADIUM?**

Perth Stadium recommends Public Transport as the most time efficient way of getting to and from the event.

With a large crowd expected, concert goers should leave the car at home and take advantage of the additional and direct trains running to and from Perth Stadium.

- **IS PUBLIC TRANSPORT INCLUDED?**

Tickets for the Ed Sheeran ÷ World Tour include entry and return travel on PTA rail and bus services. Concert goers are urged to leave the car at home and take advantage of the additional and direct public transport services available for the event.

- **WHERE CAN I PARK?**

Parking around the Stadium is extremely limited. Concert goers are urged to leave the car at home and take advantage of the additional and direct public transport services available for the event. It is strongly recommended you arrive early to find your seat to ensure you don't miss a minute of the concert.

- **CAN I UBER?**

Further information including Uber and car share drop off/pick up locations will be confirmed closer to the event.

- **WHERE ARE THE DROP OFF / PICK UP LOCATIONS?**

Further information including drop off/pick up locations will be confirmed closer to the event.

CONDITIONS OF ENTRY

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[Click here](#) for further information on the Perth Stadium Conditions of Entry.

- **PROHIBITED ITEMS**

Further information will be provided closer to the event.

- **PERMITTED ITEMS**

Further information will be provided closer to the event.